

## Financial Aid Administrator Web Based Training Opportunities October 2017

*This Information has been compiled  
by the California Association of  
Student Financial Aid Administrators  
(CASFAA).*

Title	Description	Provided By	Date	Time - PST	Registration Link
EL Verifications	Overview of the Education Level (EL) Verification process within WebGrants.	CSAC	10/3/17	2:00 PM	<a href="https://events-na12.adobeconnect.com/content/connect/c1/1377825884/en/events/catalog.html">https://events-na12.adobeconnect.com/content/connect/c1/1377825884/en/events/catalog.html</a>
Budgeting and balancing life and college	Having a written budget is one of the most important steps to balancing your life. So, if you've never set financial parameters for yourself, and you're not rich, chances are that you need to make an honest assessment of your income, spending and savings goals. Join us as we look at painless budgeting and review student case studies for a better understanding of where we may be coming up short.	ECMC	10/4/17	10:00 AM	<a href="https://www.ecmc.org/schools/training.html">https://www.ecmc.org/schools/training.html</a>
Customer-Centric Service in the Aid Office: Raising the Bar with Comprehensive Training	Quality customer service in the aid office is critical to your institution. Do you know how to train your team to provide a customer-centric approach? Comprehensive customer service tools empower your staff to engage with students, solve problems proactively, and improve results. A solid training program is critical to this effort. Come to this session to learn how to build and implement a customer centric training program in your office.	GLHEC	10/5/17	9:00 AM	<a href="https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selectcd=training&amp;navMenuItemSelected=hoz.findEvent">https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selectcd=training&amp;navMenuItemSelected=hoz.findEvent</a>
YouCanDealWithIt.com - A Financial Literacy Initiative	Come join us as we go through our free website offered through PHEAA that can assist your students with planning, budgeting and managing their debt. This site can also assist schools with counseling their students on some important topics related to financial literacy.	PHEAA	10/5/17	11:00 AM	<a href="http://www.myfedloan.org/register">http://www.myfedloan.org/register</a>
Calculating, Creating and Uploading Non-SSN GPA's	Overview on how to calculate, create and upload GPA's for your students.	CSAC	10/5/17	2:00 PM	<a href="https://events-na12.adobeconnect.com/content/connect/c1/1377825884/en/events/catalog.html">https://events-na12.adobeconnect.com/content/connect/c1/1377825884/en/events/catalog.html</a>
Transitioning from Grace to Repayment: Maximize the Opportunity	During their grace period, students should plan for successful repayment. You can help maximize this planning period through strategic outreach and communication. During this session, we will show you how Great Lakes communicates with borrowers during grace, review the various repayment options available to students, and share ideas for outreach efforts that you can implement at your institution.	GLHEC	10/11/17	9:00 AM	<a href="https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selectcd=training&amp;navMenuItemSelected=hoz.findEvent">https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selectcd=training&amp;navMenuItemSelected=hoz.findEvent</a>

Protecting Your Students' Data	Your ability to keep your students' sensitive data (both online and on paper) secure is more critical than ever. A data breach results in reputational and financial consequences; and it could lead to identity theft and fraudulent activity. Security preparedness is not only a key to understanding the constant threats in the environment but also a regulatory requirement. In this webinar, we will discuss the most common pitfalls of data security and how to mitigate the risks, the ED guidance for what you are responsible to maintain, as well as Inceptia's data security protocol.	Inceptia	10/11/17	11:00 AM	<a href="https://www.inceptia.org/resource-center/webinar-oct-2017/">https://www.inceptia.org/resource-center/webinar-oct-2017/</a>
FERPA: Interpreting the Intricacies	Protecting student privacy is paramount. Understand what needs to be included in your school's Family Educational Rights and Privacy Act (FERPA) policy and gain a working knowledge of how to ensure FERPA privacy requirements are met in real-world scenarios. Consider this course not just an introduction to the basics of FERPA, but also an in-depth guide to understanding the rights of students and their parents regarding student education records. The materials presented have been vetted by our privacy specialists to ensure that you get the most accurate and comprehensive	GLHEC	10/11/17	12:00 PM	<a href="https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selecte d=training&amp;navMenuItemSelected=hoz.findEvent">https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selecte d=training&amp;navMenuItemSelected=hoz.findEvent</a>
Loan Rehabilitation: A Second Chance for Borrowers	The consequences of student loan default can be devastating to your borrowers. When borrowers default they lose their Title IV eligibility, damage their credit, risk having their tax refunds and other benefits withheld, and face the possibility of wage garnishment and legal action. Fortunately, borrowers have a chance for a refresh start—loan rehabilitation. We will discuss the details of loan rehabilitation and what you can do to educate your students.	GLHEC	10/12/17	9:00 AM	<a href="https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selecte d=training&amp;navMenuItemSelected=hoz.findEvent">https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selecte d=training&amp;navMenuItemSelected=hoz.findEvent</a>
MINDFULNESS: Strategies for Slowing Down and Living in the Moment	In this busy world, our minds are constantly pulled in multiple directions. We have overbooked calendars and compound deadlines— leaving us feeling tired and stressed. While you may not be able to change the volume of responsibilities you have, you can change how you approach each day so that you're living in the moment and generating energy—not expending it. Join Tasha McDaniel, Great Lakes Trainer and Certified Wellness Coach, to learn how to implement MINDFULNESS strategies into your daily routine. These simple yet powerful practices can help put you in the present, improve	GLHEC	10/12/17	12:00 PM	<a href="https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selecte d=training&amp;navMenuItemSelected=hoz.findEvent">https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selecte d=training&amp;navMenuItemSelected=hoz.findEvent</a>
College Cost Meter™: Introducing a Student Debt Letter for Oregon Schools	Are you concerned about implementing Oregon's recently passed student debt letter legislation? Enactment is required starting with the 2018-2019 academic year. Great Lakes has an easy-to-use and affordable solution to help you comply. College Cost Meter™ is a versatile tool that produces the correspondence to meet the requirements of the new law. When students receive indebtedness insight they have been known to borrow more conservatively, adjust their major, improve class selection, and graduate more quickly. Join us to learn more about this easy-to-use and cost effective tool.	GLHEC	10/17/17	12:00 PM	<a href="https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selecte d=training&amp;navMenuItemSelected=hoz.findEvent">https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selecte d=training&amp;navMenuItemSelected=hoz.findEvent</a>

You Don't Know SAP! Effective Strategies for Student Communications and Policy	Developing a SAP policy is one thing, communicating it to your students is another. How can you make these tasks manageable for yourself without compromising either? Join our 1-hour webinar to: Dive into Federal SAP Regulations and identify areas you can leverage to assist your students. Identify areas within your current SAP policy that may already allow for creative ways to communicate with and assist your student population. Obtain ideas for enhancing your communication strategies in both proactive and reactive	Financial Aid TV	10/18/17	11:00 AM	<a href="https://register.gotowebinar.com/register/124810344698546691">https://register.gotowebinar.com/register/124810344698546691</a>
Non-SSN Reports and Matching	Overview of the reports that are available after uploading your Non-SSN GPA's. We will also discuss how to use these reports to help you manually match your student's GPA's to their financial aid applications.	CSAC	10/19/17	2:00 PM	<a href="https://events-na12.adobeconnect.com/content/connect/c1/1377825884/en/events/catalog.html">https://events-na12.adobeconnect.com/content/connect/c1/1377825884/en/events/catalog.html</a>
Promoting Autonomy in a World of Over-Parenting	How much is too much? When is a parent helping excessively for their college age child? Colleges, and specifically financial aid administrators, can create a culture of autonomy to help students become more resilient, self-confident, and independent? In this session we will explore the impact of over-parenting on college campuses, offer guidance on finding a balance between respecting a parent's need to be involved, and supporting a student's right to grow up and provide examples of what some schools are doing to address helicopter parenting problems before they occur.	GLHEC	10/24/17	12:00 PM	<a href="https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selectd=training&amp;navMenuItemSelected=hoz.findEvent">https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selectd=training&amp;navMenuItemSelected=hoz.findEvent</a>
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Understanding the madness of income-driven repayment plans	Just how many repayment plans are there today? During this webinar, we are going to take a quick look at all repayment plans, but focus on income-driven repayment options. It can get tricky with so many options.	ECMC	10/25/17	10:00 AM	<a href="https://www.ecmc.org/schools/training.html">https://www.ecmc.org/schools/training.html</a>
Teaching the Teacher: What Students Need to Know about Their Finances	Your students have arrived on campus not knowing how to budget, how credit cards work, or the impact of interest. You want to educate them but where do you begin? Instead of starting from scratch, we will provide you with what your students need to know about their finances. Presented by accredited financial counselors, this session is designed to teach the teacher so that you can create and tailor your own financial literacy program. We will also include activities to incorporate so that you can provide a complete learning experience.	GLHEC	10/25/17	12:00 PM	<a href="https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selectd=training&amp;navMenuItemSelected=hoz.findEvent">https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selectd=training&amp;navMenuItemSelected=hoz.findEvent</a>
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