

Financial Aid Administrator Web Based Training Opportunities May 2018

*This Information has been compiled
by the California Association of
Student Financial Aid Administrators
(CASEAA)*

Title	Description	Provided By	Date	Time - PST	Registration Link
Using Behavior-based Interviewing to Hire the Right Staff	Behavior-based questions during an interview can help you better understand how a potential candidate would react in a given situation. Join us to explore how to use them to hire the right staff.	GLHEC	5/1/18	12:00 PM	https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&navMenuItemSelected=hoz.findEvent
A Survival Guide to Stress: Identifying, Managing, and Thriving	Stress is a part of our lives and there's no getting around it. This session will provide you with important tips for handling stress, preventing burnout, and striking a balance.	GLHEC	5/2/18	12:00 PM	https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&navMenuItemSelected=hoz.findEvent
Should I Consolidate? Pluses and Minuses of the Direct Consolidation Loan	As a financial aid administrator, knowing the pluses and minuses of loan consolidation can assist your students with making a wise decision about repayment.	GLHEC	5/3/18	9:00 AM	https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&navMenuItemSelected=hoz.findEvent
Winning the Race: How to Set and Keep Your Goals	Setting goals is a great way to make a positive change in your life. Join us to learn more about establishing meaningful goals and strategies for winning the race.	GLHEC	5/3/18	12:00 PM	https://schools.mygreatlakes.org/web/FAP/training/findEvent/1358?selected=training&navMenuItemSelected=hoz.findEvent
Welcome to Great Lakes	If your institution is new to working with Great Lakes, this webinar will help you take advantage of the support and services we have to offer.	GLHEC	5/8/18	12:00 PM	https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&navMenuItemSelected=hoz.findEvent
The ROI of Financial Education	Financial education, why does it matter? Let's address the real questions. What is the real ROI of offering financial education to your students and why is it a key to the success of your students?	ECMC	5/9/18	10:00 AM	https://www.ecmc.org/schools/training.html
Checks and Balances: Help Students Budget More and Borrow Less	Budgeting is not fun but it is crucial to financial success. Do you know how to teach your students to budget wisely for long term financial health?	GLHEC	5/9/18	12:00 PM	https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&navMenuItemSelected=hoz.findEvent
Sharpening Your Skills for Tough Conversations	During this webinar we'll help you sharpen your skills for handling tough conversations positively and effectively with proven techniques.	GLHEC	5/10/18	9:00 AM	https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&navMenuItemSelected=hoz.findEvent

Student and Credit: Consumer Credit Management	90-minute webinar is back by popular demand and features Veronica Herrera, Director of Product Solutions and Credit Ambassador for Experian. The \$1.4 Trillion student loan debt has been well-publicized, but DID YOU KNOW: The vast majority (83%) of students with only student loans on their credit file are in deferment. 35% of younger students (age 18-21) with open student loans have no other credit experience and little knowledge about how to manage their credit. Credit scores are not part of a credit report. Late payments and collection accounts can remain on a credit report for up to 7 years. Register to learn more about the current state of students and credit and to obtain tools to help you work with your students and families. Webinar ID: 454-602-107	College Ave Student Loans	5/10/18	10:00 AM	https://attendee.gotowebinar.com/register/459433522816570115
How to Create Financial Wellness and Default Management Programs without Spending a Dime	Lack of resources is one of the biggest hurdles for schools to implement programs. Save time and money by attending this webinar to learn about free resources	GLHEC	5/15/18	9:00 AM	https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&navMenuItemSelected=hoz.findEvent
Strategies to Strengthen Your Team through Staff Engagement	Join this informative session as we discuss the ways in which employee retention, organizational growth and office morale are all linked to employee engagement.	GLHEC	5/15/18	12:00 PM	https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&navMenuItemSelected=hoz.findEvent
A Federal Update with Scott Miller	This session will provide an overview of what is happening in Washington DC, with specific focus on student aid programs and funding. We will cover the recent federal budget deal and the progress Congress has made towards re-authorizing the Higher Education Act.	FedLoan Servicing (PHEAA)	5/17/18	8:00 AM	https://myfedloan.org/financial-aid-officers/training/
Customer-Centric Service in the Aid Office: Raising the Bar with Comprehensive Training	Quality customer service in the aid office is critical to your institution. Are you looking for ways to train your team to provide a customer-centric approach?	GLHEC	5/22/18	9:00 AM	https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&navMenuItemSelected=hoz.findEvent
Student Loan Counseling Strategies	Borrowing to pay for college is the easy part. But choosing the best repayment options can range from merely confusing to downright complex. Join us as we review the repayment options available under each program. In this week's webinar, we will look at the pros and cons of available programs, strategies to reduce the total amount of interest paid over the life of the loan and options for keeping repayment affordable.	ECMC	5/23/18	10:00 AM	https://www.ecmc.org/schools/training.html

Entrance/Exit Counseling- Exceeding the Requirements	Join us as we provide an overview of how to increase the success of your entrance and exit counseling sessions to help guide borrowers to successful borrowing and repayment. We'll discuss best practices, what's new for counseling and what other schools are doing to enhance the counseling experience	FedLoan Servicing (PHEAA)	5/24/18	8:00 AM	https://myfedloan.org/financial-aid-officers/training/
Bridging the Intergenerational Communication Gap	Join this interactive webinar to better understand strategies that can lead to real improvements in communication across generations.	GLHEC	5/24/18	9:00 AM	https://schools.mygreatlakes.org/web/FAP/training/findAvailableEvents?selected=training&navMenuItemSelected=hoz.findEvent
Identity theft and steps to take to repair your credit	Identity theft happens every two seconds in this country and to people of all ages—from infants to the elderly. Join us for simple tips to avoid identity theft along with important steps to repair your credit.	ECMC	5/30/18	10:00 AM	https://www.ecmc.org/schools/training.html